

GENERAL INFORMATION

Our aim is to give you a clear idea about the various aspects of our tours. We request you to please read all the information provided herein carefully. The information provided herein is common for all our tours. Any other information specific to the tour is specified in the tour notes of the particular itinerary.

TAILORMADETOUR/CUSTOMIZEDTOURS

These are tours designed by us which you can choose as per your dates, but the itineraries are fixed. The prices are quoted depending on the group size.

These tours are not escorted but we provide a courteous & knowledgeable driver guide.

Our Tour Prices are quoted Ex. Destination.

Price, we Quote is per person, so you will need to multiply the same with the group size. Extra Bed refers to additional passengers above 2 in a room.

- We clearly mention the inclusion and exclusions & pricing is fair and keeps into account a best quality experience for our guest without any hiccups or last minute finalization.
- The traveling cost to-from before joining the tour and after completion is not included. We can make all these travel arrangements at nominal service charge.
- Insurance is not included in the cost.
- Any Quote Given Ex your home location adds Flight Cost to the base package & the price is dynamic and can change.
- For each tour we specify a category of hotel accommodations and this is only a suggestion. We hold no rooms and Hotels are approached once you confirm a package and pay an advance.

Our Booking Process:

1. Once the Proposal is accepted by the customer, we will request a deposit of 25 % to begin the operations. Based on Travel Date, we send a proper hotel and service confirmation within 3-5 working days.
2. Clients are then requested to make balance payment as agreed with the sales person. Clients are free to contact hotels to re check the booking information prior to making balance payments.
3. Payments Can be Received by any Transactional Method including Credit Cards (Subject to a small fees), We can also accept some payments in Cash once you reach your destination.

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Our Cancellation Policy:

We have a very flexible Cancellation Policy as we understand plans can change. We do try to persuade all our hotels and transporters to give us the maximum flexibility.

Minimum Charges: Applied by us

- Domestic Tours: Admin Charges 2500 pp
- International Tours: Admin Charges USD 75 pp

Cancellation of Services:

Hotel Booking: If Booking is outside hotel cancellation, we will refund the entire money received from the hotel after deducting Rs. 1000 per hotel as Accounts Charges. If hotels apply cancellation, we shall refund the balance received after deducting Rs. 1000.

Transport Booking: For booking outside of 7 Days we try to return the full amount of Transport Services after deducting Rs. 1000 as accounting charges. For Less than 7 Days there is no refund for transport.

For Air Ticket Cancellation, we will charge Rs 500 pp over and above airline cancellations.

Pre-Booked Entry Tickets to activities / Visa Charges / Group Air Tickets: Non-Refundable

FIXED DEPARTURE TOUR / SCHEDULED TOUR:

These tours are for people who would like to travel with like-minded people. On these tours, luxury is not the focus but reasonable comforts are ensured where ever possible and travel experience is the prime objective. We operate tours in small group sizes so that, we can give personalized attention on, be flexible, to have a lesser impact on local culture and environment. These tours are scheduled and announced on specific dates for fixed durations and prices through our brochure or/and on our website. The tour would operate only if the requisite number of people book on that particular tour. If a lesser number of people sign up for a particular tour, we may cancel the tour or give the choice to our guest of customizing the same tour. The cancellation of such a tour will be announced at least 30 days prior to its departure date.

Cancellation Policy of Fixed Departures are mentioned clearly at the time of making the offer, however the fixed departures there is no refund for transport services and refunds of only hotels are provided .

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